

1. Go to <https://claim.ndus.edu>
2. Click on Forgot my Password



Forgot my
password

3. Enter your username

If you have forgotten your password, follow the prompts to reset your password.

Username*

Search Cancel

*Your username is typically your firstname.lastname
(sometimes a middle initial or a number)

4. Click on Continue to send a security code to reset your password

To verify your identity, a security code will be sent to you at E*****@g*****.com

Continue Cancel

This is the email address you
entered when first claiming
your student account

5. Check the email address and fill out the information required for the password reset.

***If you do not recognize the email address then you need to call the Service Desk at 701-671-3333 (option 3)**

They will verify information with you, and assist with this process.

NDSCS Help Desk: 701-671-3333 (option 3)

Monday-Friday 7:45 a.m.—4:45 p.m.

NDUS Help Desk: 1-877-221-0887

Saturday and Sunday 8 a.m.—Noon