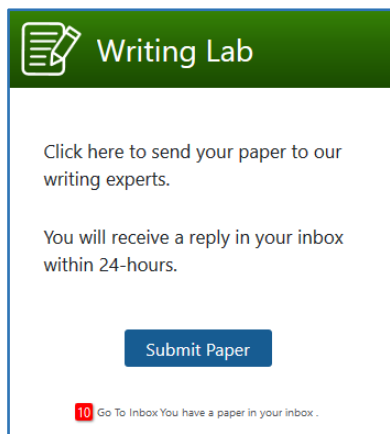
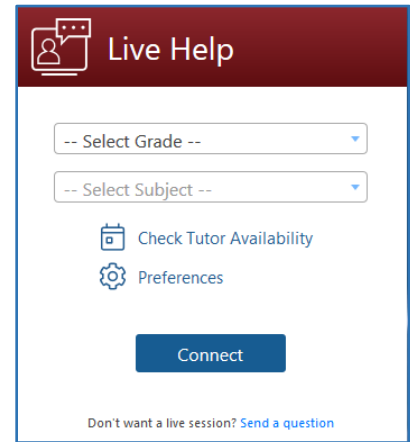


HelpNow Quick-Start and User Guide

The Brainfuse HelpNow suite features live online tutoring, writing lab assistance, and wide range of academic support tools. Even though HelpNow is easy-to-use and requires no prior training, we have prepared the following guide to provide you with a brief introduction. The first part of this guide consists of quick-start instructions. For more details about each service, see the User Guide that follows.

Quick-Start Instructions

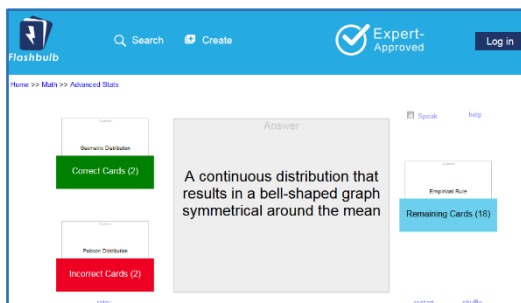
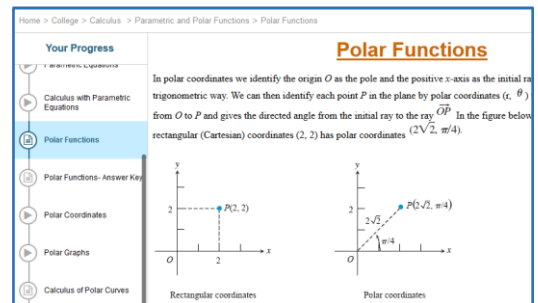
Get Live Tutoring: For live help simply select your topic and subject, click “Connect” and your tutoring session will begin in the Brainfuse Whiteboard.



Submit a Paper to the Writing Lab: Click “Submit Paper” to upload your paper to our Writing Lab. Our writing lab tutors will analyze your paper and provide constructive feedback within 24 hours.

Review Lessons and Take Practice Tests

Visit SkillSurfer to build academic skills through lessons and practice tests.



Study with Flashcards

Use Flashbulb to easily create flashcards and transform them into interactive games, quizzes, and more. In addition, Flashbulb gives you access to an extensive library of user-created flashcard sets.

User Guide

The screenshot displays a user interface with a top navigation bar containing a logo, 'Home', 'Expert Help', and 'Study' menus, and a language dropdown set to 'English'. Below the navigation is a blue banner stating 'Tutors are available now'. A search bar prompts the user with 'What subject or class can we help you with? Try 'Algebra'...' and includes a 'SEARCH' button. Two main service tiles are visible: 'Live Help' with dropdowns for grade and subject, and 'Writing Lab' with a 'Submit Paper' button. A 'STUDY' section follows, featuring six tiles: SkillSurfer (live skills building), LEAP Learning Platform (diagnostic test center), FlashBulb (flashcards and games), eParachute (college majors and careers), Language Lab (live help for language learners), and MEET (virtual study room).